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ASCEND FEDERAL CREDIT UNION HONORS EMPLOYEES FOR YEARS OF SERVICE

Thirteen Ascend Federal Credit Union employees were honored for a collective 130 years of service during the Employee Service Award Luncheon held at Emil's Restaurant in Tullahoma.

Kim Bell, Cindy Watson, Kathy Ball, Brenda Farris, Cindy Jones, and Debra Bradford were honored for 15 years of service. Robyn Wright was honored for 10 years of service. Quentrece Alsup, Marsha Kirby, Lauren Garland, Marcus Hill, Cindy Meaker, and Lalita Clay were honored for five years of service.

Bell is a service representative in the Call Center at Ascend's corporate headquarters in Tullahoma. Her duties include assisting members with consumer and home equity loans. The Manchester resident has also served as a teller and Records Retention supervisor.

Watson is assistant vice president of Member Services at Ascend's corporate headquarters. Her duties include overseeing the daily operations of the Records, Call Center and E-BRANCH departments. The Tullahoma resident has also served as a Member Service Representative (MSR) and Records Retention supervisor.

Ball is a service representative in the Call Center. She assists members by conveniently processing loans over the telephone. The Winchester resident has also served as a teller and loan officer.

Farris is a mortgage lending representative at Ascend's Tullahoma financial center. She assists members by originating mortgages and home equity loans. The Estill Springs resident has also served as a teller, MSR, and a loan processor in the Records Retention Department.

Jones is an accountant at Ascend's corporate headquarters. Her duties include preparing reports for management, the Board of Directors, the Internal Revenue Service and the U.S. Department of Education. She also performs numerous other duties related to the General Ledger/Accounting Department. The Tullahoma resident has also served as a teller, secretary, Freedom Card processor and chargeback coordinator.

Bradford is a MSR at the credit union's Lewisburg financial center. Her duties include assisting members with new accounts, consumer loans, credit cards, home equity and mortgage applications, and overseeing the financial center in the absence of the branch manager. The Lewisburg resident has also served as teller.

Wright is a Records Retention processor at Ascend's corporate headquarters. Her duties include processing loans and credit disputes and serving as a backup for other processors as needed. The Lynchburg resident has also served as a teller.

Alsup is manager of Ascend's new Cool Springs financial center. Her duties include overseeing the daily operation of the financial center, ensuring the staff follows policies and procedures, assisting members with new account, share certificates, Individual Retirement Accounts (IRAs), and processing loan applications. The Murfreesboro resident has also served as receptionist, MSR and management trainee.

Kirby is the Human Resources assistant in Ascend's corporate headquarters. She performs clerical and administrative duties in the areas of payroll, benefits, recruitment, personnel and training. The Manchester resident has also served as a teller.

Garland is a service representative in the Call Center. She assists members with transactions and processes, approves and disburses consumer loans. The Shelbyville resident has also served as a teller.

A resident of Lynchburg, Hill has served as a teller and Records Retention processor. He works in Ascend's corporate headquarters.

Meaker is a teller at Ascend's Franklin County financial center. The Decherd resident promotes credit union services to members and assists them with transactions.

Clay is head teller at Ascend's Elm Hill financial center. Her duties include supervising the teller line, performing audits, ordering supplies, and assisting members. She resides in Hermitage.

Ascend Federal Credit Union is a full-service financial institution with 16 locations in Middle Tennessee. Federally insured by the NCUA, membership is limited.

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