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## **ASCEND FEDERAL CREDIT UNION HONORS EMPLOYEES FOR YEARS OF SERVICE**

Thirteen Ascend Federal Credit Union employees were honored for a collective 150 years of service during the Employee Service Award Luncheon held at Emil's Restaurant in Tullahoma.

Tracy Moore, Karen Brashears and Regina Robertson were honored for 20 years of service. Probie Cosby and Melanie Hill were honored for 15 years of service. Larry Thomas, Dana Whitlow, Misty Beard, and Jason Blackburn were honored for 10 years of service. Gail Phillips, Chessie Dow, Sara Evans, and Carol Musgrove were honored for five years of service.

Moore is an assistant vice president of branch operations at Ascend's corporate headquarters in Tullahoma. She oversees the operations of Ascend financial centers in Tullahoma, Arnold Air Force Base, Franklin County, Manchester, Shelbyville, Lewisburg, Columbia and McMinnville. The Manchester resident has also served the credit union as a teller, loan officer, loan processing supervisor, lending support manager, director of branch operations and assistant vice president of member services.

Brashears is a trainer in the Human Resources Department at Ascend's corporate headquarters. Her duties include searching for and interviewing qualified applicants for employment, conducting new employee orientation, and training new and existing employees on teller, new account and loan policies and procedures. The Manchester resident has also served as a teller and Member Service Representative (MSR).

Robertson is a trainer in the Human Resources Department. Her duties include conducting orientation and training sessions with employees, training new employees in teller responsibilities, and updating teller manual policies. The Tullahoma resident has also served as a teller and MSR.

Cosby is head teller at the Smyrna financial center. Her duties include coordinating the daily operations of the teller line, preparing monthly audits and weekly transaction report, helping tellers with their job duties and assisting members. Cosby resides in LaVergne.

Hill is a MSR at the Franklin County financial center. Her duties include assisting members with loans and Share certificates and opening accounts. The Belvidere resident has also served as a teller.

Thomas is facilities and maintenance coordinator for Ascend. The Estill Springs resident is responsible for coordinating maintenance for all Ascend financial centers.

Whitlow is a MSR at the Nashville-Elm Hill financial center. She assists members with opening new share (saving) accounts, Individual Retirement Accounts (IRAs), Share certificates and Health Savings Accounts (HSAs), and processes consumer and real estate loans. The Gallatin resident has also served as teller.

Beard is manager of the Columbia financial center. Her duties include supervising personnel and assuring credit union policies and procedures are followed and quality member service is provided. The Shelbyville resident has also served as teller, mortgage servicing representative, head teller and financial center supervisor.

Blackburn is manager of the Shelbyville financial center. Along with overseeing the daily operations of the financial center, he also assists in loan origination. Blackburn resides in Shelbyville.

Phillips is manager of the Nashville-Centennial financial center. Her duties include supervising employees and assisting members with transactions including loans, Share certificates and IRAs. The Nashville resident has also served as teller and MSR.

Dow is an ATM processor at Ascend's corporate headquarters. Her duties include performing ATM balancing and ensuring a positive member experience with Ascend ATMs. The Christiana resident has also served as teller.

Evans is a teller at the Murfreesboro-Clark Boulevard financial center. Her duties include assisting members with transactions, assisting the head teller and preparing weekly transaction reports. Evans resides in Murfreesboro.

Musgrove is a teller at the Manchester financial center. Her duties include assisting members in the drive-up and assisting the head teller. Musgrove resides in Morrison.

Ascend Federal Credit Union is a full-service financial institution with 15 financial centers in Middle Tennessee. Federally insured by the NCUA, membership is limited.

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