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ASCEND FEDERAL CREDIT UNION HONORS EMPLOYEES FOR YEARS OF SERVICE

Fifteen Ascend Federal Credit Union employees were honored for a collective 180 years of service during the Employee Service Award Luncheon held at Emil's Restaurant in Tullahoma.

Peggy Stubblefield was honored for 25 years of service. Donna Anderson, Annette Mercer and Diane Alonso were honored for 20 years of service. Janet Wooten, Delia Burks and Tracy Smith Tabor were honored for 15 years of service. Annalee Fletcher and Nancy Daniel were honored for 10 years of service. Annette Riddle, Kim Pendergraff, Kumeka Williams, Wes Cochran, Debra Ann Elliott, and Carla Endsley were honored for five years of service.

Stubblefield is Human Resources Administrator in the credit union's Administrative Office in Tullahoma. She oversees human resource and personnel issues including payroll, benefits, training and employee recruitment. The Tullahoma resident has also served in the Legal, Real Estate and Certificates departments.

Anderson is manager of the Murfreesboro-Clark Boulevard financial center. She coordinates activities and oversees daily functions of financial center operations. She also supervises personnel and assures policies and procedures are followed. The Tullahoma resident has also served as teller, Member Service Representative (MSR) and supervisor.

Mercer is an accounting clerk at the Administrative Office. She monitors the daily list for returned share drafts and assists members with all phases of share draft accounting. The Cowan resident has also served as teller, loan officer and supervisor.

Alonso is an Information Technology (IT) operator in the Administrative Office. She ensures that the processes related to the daily operation of the host system are completed, and she prepares and sends member information to the IRS. She resides in Winchester.

Wooten is the Individual Retirement Account (IRA) and Health Savings Account (HSA) supervisor in the Tullahoma financial center. She coordinates and oversees the Certificate, IRA and HSA Dept., conducts training and prepares procedures for employees. The Tullahoma resident has also served as teller, MSR, and both IRA/Student Loan coordinator and supervisor.

Burks is Records Retention supervisor at the Administrative Office. She coordinates the daily duties in the department and makes certain all policies and procedures are followed. She

works with Ascend's indirect lending program and assists the manager of member service as needed. The Manchester resident has also served as teller, head teller and loan processor.

Tabor is a MSR at the Manchester financial center. She assists members with share certificates, IRAs, new accounts, and all types of loans. The Morrison resident has also served as a teller in Manchester and Murfreesboro.

Fletcher is a MSR at the Winchester financial center. She assists members with loans, IRAs, certificates and new accounts. The Estill Springs resident has also served as a teller.

Daniel is an E-BRANCH representative/technical support at the Administrative Office. She oversees the daily processing associated with the E-BRANCH Dept. and works with management regarding all aspects of E-BRANCH and E-PAY. She also serves as technical support to members who have questions about the credit union's online account access services. The E-BRANCH Dept. is responsible for processing registrations for e-statements, E-PAY and E-BRANCH. The department also handles consumer loan applications and member service emails submitted through the credit union's Web site, ascendfcu.org. The Manchester resident has also served as a teller and Records Retention processor.

Riddle is a mortgage lending representative at the Tullahoma financial center. She processes home equity and first mortgage loans, and she disburses loans. The Tullahoma resident has also worked in the Communication Center and in Real Estate servicing.

Pendergraft is supervisor of the new McMinnville financial center. She oversees the daily activities of the facility, including opening accounts and certificates, and processing and approving loan applications. The Estill Springs resident has also served as a teller, MSR, Real Estate processor and management trainee.

Williams is lien coordinator of the Records Dept. in the Administrative Office. Her duties include verifying that titles are made out to the proper individuals, researching title problems, applying for duplicate titles, and responding to requests for titles by other states for reissue. The Winchester resident has also served as a teller.

Cochran is a MSR at the Tullahoma financial center. His duties include opening accounts, consumer loans, certificates and IRAs. The Tullahoma resident has also served as a teller.

Elliott is a Records Retention processor in the Administrative Office. Her duties include processing and disbursing loans and Preapproved Auto Loans (PALs), processing payoffs and various reports, and assisting members on the phone. The Lynchburg resident has also served as a teller.

Endsley is the executive administrative assistant in the Administrative Office. The Tullahoma resident assists President and CEO Caren Gabriel and the Board of Directors.

Ascend Federal Credit Union is a full-service financial institution with 15 locations in Middle Tennessee. Federally insured by the NCUA, membership is limited.

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