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## **ASCEND FEDERAL CREDIT UNION HONORS EMPLOYEES FOR YEARS OF SERVICE**

Seven Ascend Federal Credit Union employees were honored for a collective 65 years of service during the Employee Service Award Luncheon held at Emil's Restaurant in Tullahoma.

Vickie Krupek was honored for 20 years of service. Mary Lochmann, Crystal Glenn and Pam Hereford were honored for 10 years of service. Chris Foreman, Debbie Hedge and April Jones were honored for five years of service.

Krupek is a Member Service Representative (MSR) in the credit union's Franklin County financial center. She processes and closes consumer loan applications, originates mortgage loan applications, assists members with share certificates and Individual Retirement Accounts (IRAs), opens new accounts, and assists the financial center manager and head teller when needed. The Winchester resident has also served the credit union as a teller and loan officer.

Lochmann is a MSR in the Smyrna financial center. She processes and approves consumer loans, originates and closes real estate loans, opens accounts, share certificates and IRAs, and serves as a backup to the supervisor in the Loan Department. The Murfreesboro resident has also served as a loan officer and receptionist.

Glenn is the manager of the Victory Station financial center in Murfreesboro. She oversees operations of the facility, opens new accounts, share certificates and IRAs, and processes, approves and disburses consumer and home equity loans. The Murfreesboro resident has served as teller, MSR, acting financial center supervisor, and financial center supervisor.

Hereford is accounting supervisor of the Card Services Department at Ascend's corporate headquarters in Tullahoma. Her duties include servicing check cards, ATM cards and credit cards, balancing and servicing ATMs, handling card disputes, and posting payments received by mail. She also oversees the corporate office's receptionists. Hereford resides in Tullahoma.

Foreman is a MSR at the Church Street financial center in Murfreesboro. He assists members with home equity and consumer loans, share certificates and IRAs, wire transfers, and opening new accounts. The Murfreesboro resident has also served as a teller, MSR and Member Service Clerk (MSC).

Hedge is a teller at the Shelbyville financial center. Her duties include assisting members with transactions and suggesting credit union products and services that will help

them raise their possibilities. The Shelbyville resident has also served as a part-time teller and receptionist.

Jones is an accounting clerk in Ascend's corporate headquarters. Her duties include making wire transfers, currency orders and shipments, foreign currency orders and exchanges, automated clearing house (ACH) file downloading and processing savings bond orders. The Flintville resident has also served as teller and Overdraft Advantage Specialist.

Ascend Federal Credit Union is a full-service financial institution with 16 locations in Middle Tennessee. Federally insured by the NCUA, membership is limited.

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